



# COMMUNITY ADVISORY

**APRIL 8, 2021**

QuadReal was informed on April 7th that there was a confirmed case of Coronavirus (COVID-19) at Westshore Town Centre. The person in question is an employee of Tim Horton's and has not been at Westshore Town Centre since April 5, 2021. We are following the direction of Public Health authorities with regard to notification and disinfection and are implementing our virus protocol.

## **Overview of action**

- Tim Horton's closed their store upon receiving the confirmation of a positive COVID-19 test on April 7th and performed deep-cleaning of the entire store as per Provincial Health Orders
- All staff who were working with the confirmed case are self-isolating for two weeks to monitor for symptoms
- Tim Horton's lobby is closed for the next two weeks

## **Minimizing risk to others**

The sick individual is not currently working in the building and will not return until they are confirmed to be well. In the meantime, Tim Horton's is operating with drive-through service only for the next two weeks. As Tim Horton's is separate from the rest of the shopping centre the mall continues to be open as usual.

We encourage tenants to monitor the health of their employees carefully, recommending they stay at home and seek medical advice if they feel unwell. And of course, we continue to encourage everyone to reduce the risk of transmission by washing/sanitizing hands frequently and thoroughly, as well as taking other advisable precautionary measures.

We sincerely appreciate the co-operation of the organization that brought this situation to our attention so we could advise others. If you have questions, please contact Island Health @ <https://www.islandhealth.ca/learn-about-health/covid-19> or call the Healthlink line @ 811.